

Behavioral Health Centers of Excellence: February Office Hours

Focus: Navigating the Behavioral Health COE Resource Hub

February 19, 2026

Housekeeping

- » Today's Office Hours will be recorded for notetaking purposes and will not be shared publicly.
- » The slides will be posted to the Behavioral Health Resource Hub following the call.
- » Please submit questions in the Q&A function.

Objectives

By the end of this Office Hours, counties and behavioral health practitioners will gain a better understanding of:

- » Recent updates to the Behavioral Health COE Resource Hub.
- » How to navigate the Behavioral Health COE Resource Hub efficiently to locate key resources.

Counties and behavioral health practitioners will also have the opportunity to receive clarification on general Behavioral Health COE related questions during an open Q&A session.

Reminders



The information included in this presentation may be pre-decisional, draft, and subject to change.

Reminder: Engagement Initiation Forms (EIF)

- » County behavioral health agencies that are wanting to learn more about the Evidence-Based Practice (EBP), how the COE can support EBP implementation in the county, or are ready to initiate a consultation with one or more COEs should fill out the [Engagement Initiation Form \(EIF\)](#).
 - COEs will work with counties on county-specific needs and implementation considerations. **EIFs are not binding and can be rescinded at any time if a county determines they are not ready to formally engage with a COE.**
- » As a reminder, all training and technical assistance, fidelity assessments/monitoring, and certifications/accreditations provided by DHCS COEs are offered **AT NO COST** to counties or county-operated or contracted providers.
- » All counties must submit a form for each Behavioral Health Services Act (BHSA) EBP (i.e., ACT, FACT, IPS, and CSC) **by March 31, 2026**, to ensure consultation by June 30, 2026.*

*State law permits counties with a population of less than 200,000 to request exemptions from offering ACT, FACT, and/or IPS in their Full Service Partnership (FSP) programs under the BHSA. More information is available in the BHSA Policy Manual. While counties that receive FSP EBP exemptions are not required to meet any of the training, technical assistance, fidelity monitoring, and data collection requirements established in this manual for the respective EBPs, they are strongly encouraged to participate in the trainings and technical assistance offered by the COEs.

High Fidelity Wraparound (HFW) Initial County Consultation

County consultations will be split into a two-part process.

1. In late February, the Resource Center for Family-Focused Practice (RCFFP), will reach out to counties that have submitted an EIF to schedule an initial county consultation, covering the following topics:
 - Introduction to RCFFP as the COE under the BH-CONNECT and the BHSA.
 - Overview of the [California Wraparound Standards](#) and portal.
 - County-specific resources available to establish and/or expand EBP programs, including identifying existing county-operated or contracted practitioners.
 - County-specific questions or concerns related to HFW.

HFW Second County Consultation

2. After the public comment period ends for the HFW Policy Manual, a second county consultation will be scheduled covering the following topics:
 - County-specific implementation timelines under BHSA.
 - Staffing structure for the teams delivering HFW.
 - Training, technical assistance, fidelity monitoring, and data collection requirements for HFW.
 - Adaptations for small and rural counties/areas.

High Fidelity Wraparound (HFW) FSP Requirement

- » Regarding the BHSA requirement that counties must include HFW in their FSP program beginning July 2026, counties can fulfill this requirement by:
 - Submitting an EIF for HFW.
 - Completing the initial county consultation with RCFFP by June 30, 2026.
 - Remaining engaged with the COE.

2026 Monthly Office Hours

March



- » Date: Thursday, March 19
- » Time: 1 - 2 p.m. PST
- » [March 2026 Office Hours Registration Link](#)

April



- » Date: Thursday, April
- » Time: 1 – 2 p.m. PST
- » [April 2026 Office Hours Registration Link](#)

May



- » Date: Thursday, May
- » Time: 1 – 2 p.m. PST
- » [May 2026 Office Hours Registration Link](#)

Behavioral Health COE Resource Hub



The information included in this presentation may be pre-decisional, draft, and subject to change.

Centers of Excellence (COE) Resource Hub

- » Home
- » About
 - Centers of Excellence
 - News
 - Administrative Entity
 - BH-CONNECT and the BHSA
- » Evidence-Based Practices

- » Resources
 - FAQs
 - Policy References
- » Events
- » Contact
- » Listserv Form
- » Engagement Initiation Form (EIF)
- » Questions and Feedback Form

» [Link to the Behavioral Health COE Resource Hub](#)

Questions on the Behavioral Health COE Resource Hub?



Open Q&A

- » Please submit questions in the Q&A function. If we cannot get to your question today, we will provide written responses following the Office Hours.
- » Today's Q&A session will not be covering policy guidance on fidelity requirements; billing-related questions; or data elements and reporting requirements.

General Behavioral Health COE questions can be directed to bhcoe.info@dhcs.ca.gov.
Questions specific to BH-CONNECT (e.g., policy) can be directed to BH-CONNECT@dhcs.ca.gov.
Questions specific to the BHTSA can be directed to BHTinfo@dhcs.ca.gov.

Behavioral Health COE Resource Hub

Get connected to trainings,
technical assistance, and
fidelity monitoring resources:

- » [BH COE Resource Hub](#)
- » [Join the newsletter](#)
- » [BH COE Questions & Feedback Form](#)
- » Ask questions:
bhcoe.info@dhcs.ca.gov

The information included in this pres

The screenshot shows the homepage of the Behavioral Health Centers of Excellence (COE) Resource Hub. The header features the DHCS logo and a navigation menu with links for Home, About, Evidence-Based Practices, Resources, Events, and Contact. A language selector is set to English. The main content area has a large banner with the title 'Behavioral Health Centers of Excellence (COE) Resource Hub'. Below the banner, there is an 'Overview' section with a sub-header. The text explains that Evidence-Based Practices (EBP) are central to California's goal of expanding access to and strengthening the continuum of community-based behavioral health services. It also states that the Department of Health Care Services (DHCS) has established COEs and that the Behavioral Health COE Resource Hub connects practitioners to training, technical assistance, and fidelity monitoring resources. A list of services is provided, including Assertive Community Treatment (ACT) and Forensic ACT (FACT), Clubhouse Services, Coordinated Specialty Care (CSC) for First Episode Psychosis (FEP), Functional Family Therapy (FFT), High Fidelity Wraparound (HFW), Individual Placement and Support (IPS) Supported Employment, Multisystemic Therapy (MST), and Parent-Child Interaction Therapy (PCIT).

DHCS For training and technical assistance needs or questions, please email bhcoe.info@dhcs.ca.gov English

Behavioral Health Centers of Excellence Home About Evidence-Based Practices Resources Events Contact

Behavioral Health Centers of Excellence (COE) Resource Hub

Overview

Evidence-Based Practices (EBP) are central to California's goal of expanding access to and strengthening the continuum of community-based behavioral health services for individuals living with significant behavioral health needs.

To support California behavioral health delivery systems and behavioral health practitioners in implementing EBPs, the Department of Health Care Services (DHCS) has established COEs. **The Behavioral Health COE Resource Hub connects practitioners to training, technical assistance, and fidelity monitoring resources for:**

- [Assertive Community Treatment \(ACT\) and Forensic ACT \(FACT\)](#)
- [Clubhouse Services](#)
- [Coordinated Specialty Care \(CSC\) for First Episode Psychosis \(FEP\)](#)
- [Functional Family Therapy \(FFT\)](#)
- [High Fidelity Wraparound \(HFW\)](#)
- [Individual Placement and Support \(IPS\) Supported Employment](#)
- [Multisystemic Therapy \(MST\)](#)
- [Parent-Child Interaction Therapy \(PCIT\)](#)

Thank you for attending!



Behavioral Health COE Resource Hub

Table of Contents (1 of 6)

» [Home Page](#)

- Introduces the Behavioral Health Centers of Excellence Resource Hub and its purpose: connecting county behavioral health systems and practitioners with training, technical assistance, and resources to implement evidence-based behavioral health practices.
- Highlights upcoming events and opportunities (e.g., training and office hours).
- Lists the eight key evidence-based practices supported via the COEs.
- Shows introductory details about the COEs and how to get connected or ask questions.

» [About Page](#)

- Information about what the COEs are and how they support implementation of evidence-based practices across California.
- Provides direct links to key background pages, including Centers of Excellence, Administrative Entity, and BH-CONNECT and the BHSA.
- Includes contact information for training and technical assistance questions.

Behavioral Health COE Resource Hub

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» [Centers of Excellence Page](#)

- Explains that California DHCS has established COEs to support counties and behavioral health practitioners with training, technical assistance, fidelity monitoring, and certification for EBPs.
- Lists the specific organizations selected as COEs and which EBP model each supports.
- Provides links or contact info for each COE so users can learn more about services and how to connect for county consultations.

» [News Page](#)

- Central place to keep up with the latest updates and communications related to the Behavioral Health COE initiative in California, including a full archive of past newsletters.
- A call-to-action to subscribe to the email listserv for timely updates delivered by email.

Behavioral Health COE Resource Hub

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» [Administrative Entity Page](#)

- An introduction to Health Management Associates (HMA) and their role as the Administrative Entity to manage and coordinate the Behavioral Health COE work.
- Includes a brief background about HMA as a national research and consulting firm supporting public health and behavioral health system improvements.
- A brief overview of the Administrative Entity project team.

» [BH-CONNECT and the BHSA Page](#)

- An overview of the BH-CONNECT Initiative and the BHSA.
- A review of the EBP requirements under BH-CONNECT and the BHSA and notes differences in timing and requirements under each initiative.
- References and links to the DHCS [BH-CONNECT webpage](#) and the DHCS [Behavioral Health Transformation webpage](#).

Behavioral Health COE Resource Hub

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» **Evidence-Based Practices**

- An exploration of each of the EBPs supported by the Behavioral Health COEs, including:
 - A summary of the EBP.
 - The target population, including eligibility criteria, age range, and who the EBP may not be appropriate for.
 - Key components of the model.
 - Team structure and staffing model.
 - Training and technical assistance details, including time commitment, training modality, training curriculum components, and continuing education credit opportunities.
 - Data reporting links.
- Includes links to each COE's external website and email address to contact the COE.

Individual EBP Pages:

- » **[Assertive Community Treatment \(ACT\) and Forensic ACT \(FACT\)](#)**
- » **[Clubhouse Services](#)**
- » **[Coordinated Specialty Care \(CSC\) for First Episode Psychosis \(FEP\)](#)**
- » **[Functional Family Therapy \(FFT\)](#)**
- » **[High Fidelity Wraparound \(HFW\)](#)**
- » **[Individual Placement and Support \(IPS\) model of Supported Employment](#)**
- » **[Multisystemic Therapy \(MST\)](#)**
- » **[Parent-Child Interaction Therapy \(PCIT\)](#)**

Behavioral Health COE Resource Hub

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» Resources

- A library of Behavioral Health COE material including:
 - Office hours and webinar slide decks.
 - Webinar video recordings.
 - Fact sheets.

» FAQs

- A list of frequently asked questions related to the Behavioral Health COE.
- Provides a link to external resources regarding [BHSA and BH-CONNECT Overlap FAQs](#) and [BH-CONNECT FAQ page](#).

» Policy References

- A list of behavioral health informational notices (BHINs), policy guidance, and other resources supporting the Behavioral Health COE and EBPs.

Behavioral Health COE Resource Hub

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» [Events](#)

- A list of upcoming events facilitated by the Administrative Entity.
- A list of upcoming events facilitated by the COEs.

» [Contact](#)

» [Listserv Form](#)

- » A link to sign up for the latest training, technical assistance, and other engagement opportunities.

» [Engagement Initiation Form \(EIF\)](#)

- » A link to the EIF for county behavioral health agencies to initiate a consultation with one or more COEs.

» [Questions and Feedback Form](#)

- » A link to a form to share ideas, questions, or concerns regarding the Behavioral Health COE initiative.